

# **i**DEAS FOR GOVERNANCE

## **IDEAS FOR GOVERNANCE TRUST BELIEF**

- Administrators and Practitioners in government bodies would welcome ideas that improve the quality of life for all citizens
- It is possible to empower government bodies by making freely available ideas that could work in their local environment
- If appropriate ideas are generically available, local government body CEOs and their team would adapt them suitably and take it forward under their leadership
- Ideas which take shape through this process in local bodies have a greater chance of success over those 'pushed' by external bodies
- The trust does not expect any acknowledgement for use of any of the ideas set out in its forum. It hopes that some of its ideas find form across government bodies.

## **IDEAS FOR GOVERNANCE TRUST OBJECTIVES**

- To compile ideas for use by government bodies for improving quality of life for all citizens
- To make available these ideas as 'freeware' for use by anyone
- To disseminate these ideas by using suitable channels of communication
- To encourage others to contribute ideas for use as 'freeware'

## **ABOUT IDEAS FOR GOVERNANCE TRUST**

Ideas for Governance Trust is a not for profit trust set up to assist government bodies in improving the quality of life for its citizens. This has been set up by V. Ravichandar, Chairman & CEO, [Feedback Business Consulting Services Pvt. Limited](#), India as part of the Corporate Social Responsibility of the firm.

Since 2000, Ravichandar has been serving as a Member of the Bangalore Agenda Task Force (BATF) working with civic agencies in Bangalore on a pro bono basis. The idea of a Ideas for Governance Trust is based on the experience of working with urban local bodies in Bangalore, being part of Janaagraha, a citizen movement for participatory democracy, and carrying the message of public governance to many cities across India.

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# Waste management

## Pay and use toilets , April 7, 2004

### The Idea

Building clean and aesthetic toilets in high traffic areas on a pay and use basis

### The Rationale

A health and sanitation initiative required to keep our city clean. Necessary for charging nominal rates so that O&M expenses are covered.

### An Approach

- Site locations need active engagement and cooperation of the urban local body
- The sites need to be selected taking into account pedestrian traffic considerations and socio economic profile
- The look and feel of the toilets need to be uniform in design. The external walls could be used for advertisements in designated places
- Security considerations, ticket counter location, number of WCs, bath and urinals needs to be planned on a case to case basis
- Per use charges work best. However in slums, monthly household cards work better - further the slum residents prefer someone from outside the area to administer the toilet for greater compliance
- Toilets is more about maintenance than construction. Need to ensure that the return through the fee structure allows proper maintenance. This can be tendered to private agencies

### Potential Partnership

Corporates, Local architects and City Corporation

### The Benefits

- Allows citizens on the road a clean place for use
- Gives the city a more hygienic look
- Self funding on O&M

## **Sewage treatment plants , April 14, 2004**

### **The Idea**

Building sewage treatment plants in areas where there is large need for non potable water (eg. Public parks, Industrial units).

### **The Rationale**

Water is a scarce resource. We need to encourage eco projects to reclaim water and use it in feasible areas (gardening, processes). The excess treated water (apart from the captive consumption) can be sold in the neighbourhood to fund the project

### **An Approach**

- The scoping of a water treatment plant from sewage will be based on the specific local requirements - size (eg. 1 MLD), treatment (tertiary, UV radiated, etc.), technology, etc.
- The idea being set out is to try and think beyond the specific local requirement in sizing the plant. Take into consideration the possibility of selling the surplus water in the local area (some estimate indicate that a realization of around Rs. 40 / kl is feasible)
- The advantage of thinking of selling part of the produce is that it is likely to make the overall project more viable rather than thinking of just the specific local need
- The treated water could be wholesaled through the Water Board - this would reduce the burden of individual marketing

### **Potential Partnership**

Water & Sewerage Board with interested parties

### **The Benefits**

- Eco friendly solution
- Likelihood of making the investment decision feasible

## **Integrated waste management , April 14, 2004**

### **The Idea**

Segregate wet & dry waste at source. Have separators in transport vehicles. Track where disposed through GPS in vehicles. Suitable site locations for land fills

### **The Rationale**

If cities are to get a clean, hygienic look it is necessary to work on an integrated waste management solution starting from the source (household, commercial, industrial, hospital, etc.). Garbage bins can be removed through this process.

### **An Approach**

- Invest in education & building awareness on source segregation
- Door to door collection using a mix of Corporation employees and private contractors. Appropriately designed push carts
- Corporations could consider collecting a solid waste management fee based on suitable legislation
- Garbage vehicles tend to dump the garbage at nearby locations rather than carry them to designated locations. A off line GPS installation in vehicles can allow end of day tracking of disposal location
- There are different views on whether there should be local compost plants or a central plant for the wet waste. Appropriate local solutions necessary
- Build in a scheme for rag pickers to participate in the garbage disposal process
- Debris removal needs to be addressed separately

### **Potential Partnership**

NGOs, local resident associations with City Corporation

### **The Benefits**

- Improved health and sanitation
- Less inconvenience with stray dogs
- Better mosquito control